TSCTI's dedicated office partners with client for a cost-effective program implementation

The School District of Palm Beach County is the tenth largest in the nation and the fifth largest in the State of Florida serving more than 193,000 students who speak 146 languages and dialects. As the largest employer in Palm Beach County, the school district has 22,340 employees, including more than 12,900 teachers.

The Challenge

The District was challenged by the fluctuating day to day staffing needs across its multiple schools and departments. The District needed an expert vendor to fulfil the requirements in a tight timeframe while keeping the cost as low as possible. An inefficient placement process added further complications.

The key challenge of this project was to provide the District reliable staffing services in a tight budget, as most of the State agencies, the District was receiving limited funding from State.

The Solution

TSCTI accessed the District requirement and concluded that a dedicated local office was essential for the successful program implementation within specified budget. TSCTI mobilized its resources quickly and set-up a dedicated office within 30 days, which enabled round the clock services, effective management, quick issue resolution, and client satisfaction. Through our local market intelligence, we acquired resumes, screened, and qualified candidates and delivered the staff to the District departments. With the help of our unique network of hundreds of locally owned and operated temporary staffing agencies across the region, we were able to identify the qualified temps throughout the County. This allowed us to use as many of our subcontractors as possible to meet the large fluctuations in the daily staffing requirements of District.

In a crucial way, our local presence allowed us to keep the overhead costs to the minimum without sacrificing the quality of services. Other benefits to include:

- Access to passive resources throughout the County
- Reasonable pay rates and flexible insurance and benefits programs for each assignment
- Quick escalation and resolution of issues, when needed

Outcomes and Benefits

TSCTI now regularly supplies the District with consistent services that provide across multiple facilities, three shifts, seven days a week. In addition, TSCTI streamlined the District 's staffing management process by acting as a single point of contact to provide workers at their facilities. The project is implemented successfully within the defined budget and the District is satisfied with TSCTI's performance.